



# GoTrade

iPhone & Android

Mobile App User Guide

V. 1.5.0






2016



\*Android device with Intel CPU may not be able to download from Google Play Store. If user encountered such situation, please download from [https://www.2goasp.com/GoTrade\\_Apk\\_Intel/GoTrade-Prod-Intel-v\\_1\\_5\\_0\\_0927.apk](https://www.2goasp.com/GoTrade_Apk_Intel/GoTrade-Prod-Intel-v_1_5_0_0927.apk)  
If user could not download from the link above, please email cs-hk@2gotrade.com for technical support.

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# Introduction

GoTrade is a professional and easy-to-use mobile trading application. By providing you with real-time market information and low latency trading, GoTrade helps you capture every trading opportunity.

## Buttons



Select buttons on the bottom menu bar to navigate to corresponding page (current page shown in dark colour)

Buttons & Icons	Description
	View Disclaimer and Risk Disclosure
	Trade with the corresponding stock
	Add stock to Favourite page
	Closing Auction Session (CAS) icon - Stocks eligible for CAS will have this icon shown. It will turn green during CAS session.
	Volatility control mechanism (VCM) icon - Stocks eligible for VCM will have this icon shown. It will turn green during VCM period.

\*For further information on CAS and VCM, please visit:


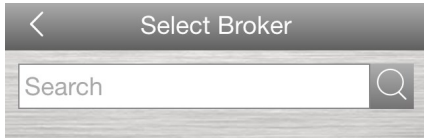
[http://www.hkex.com.hk/eng/market/sec\\_tradinfra/vcm\\_cas/vcm\\_cas.htm](http://www.hkex.com.hk/eng/market/sec_tradinfra/vcm_cas/vcm_cas.htm)

## Quoting Plans

Plan	Description
Streaming	Streaming price feed for securities with intraday chat
Snapshot	Real time price feed with click number packages
Snapshot (Click Counter)	Real time price feed in click-based
Delay Plan	At least 15 mins delay
3rd Party Quote	Obtain data from 3rd party provider, please contact broker for details

# Login



#	Description
1	Select Broker: input broker name and select  to search 
2	After inputting "Login Name" & "Password", select "Login" to enter
3	Current application version
4	Broker customer service hotline number will appear here after selected broker

# 1. Quote

**Indexes**  
 HSI: Hang Seng Index  
 GEM: Growth Enterprise Market  
 HKL: Large Cap Index

**Stock Name, Market & Stock Number**  
 HKEX HK 00388

**Nominal**  
 205.400  
 +1.60 / +0.79%

**Stock Information**  
 High: 207.600  
 Low: 205.200  
 Open: 206.000  
 Close: 203.800  
 T'over: 494.32M  
 Vol: 2.4M

**VCM Information**  
 VCM Eligible  
 Ref. Price: 0.000  
 Cool Off Start  
 Cool Off End  
 Upper Limit: 0.000  
 Lower Limit: 0.000

**Market Transaction Record**  
 15:58 300 205.400  
 15:58 300 205.400  
 15:57 1.8K 205.400  
 15:57 1K 205.600

**Quote History**  
 Click on security name to view their quoting  
 HKEX HK 00388 205.400  
 Bid:205.400 Ask:205.600

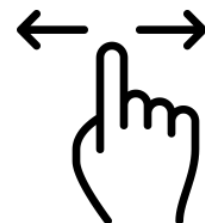
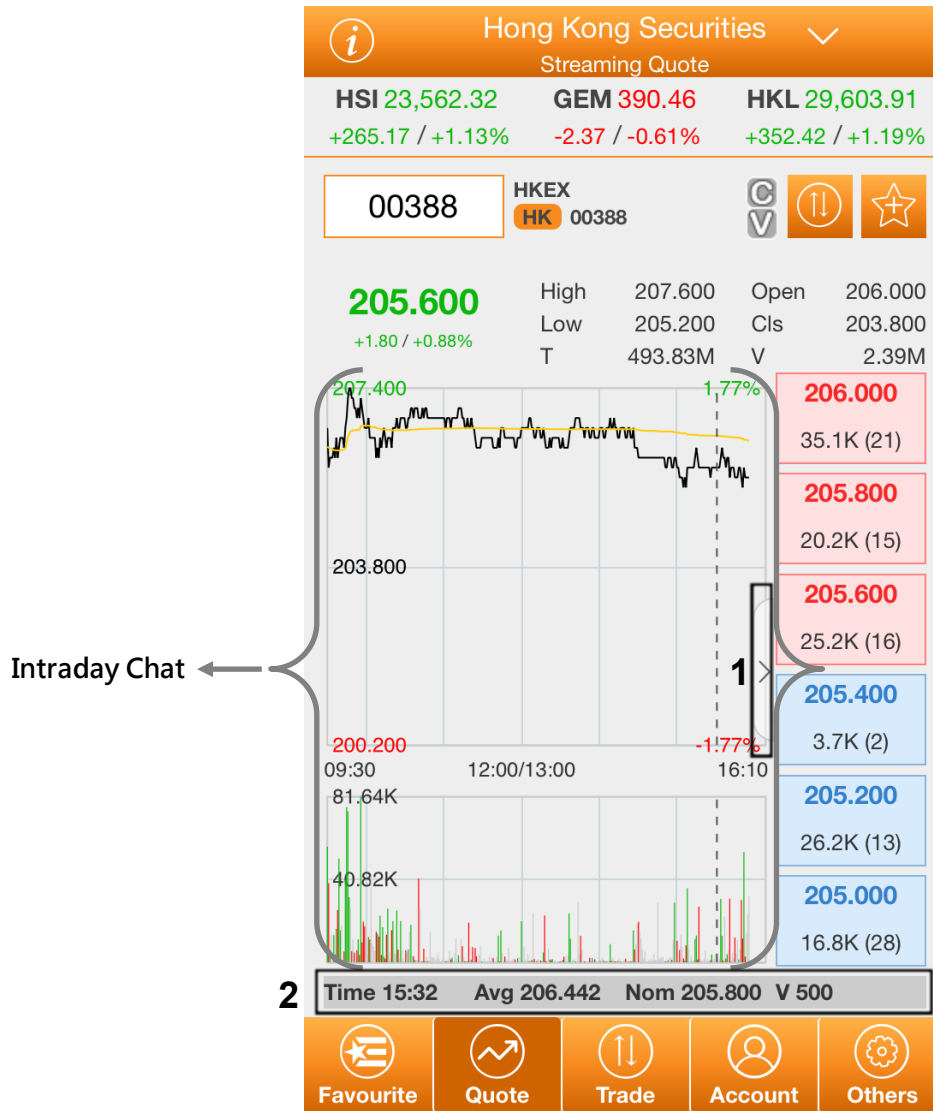
**Navigation:** Favourite, Quote, Trade, Account, Others

\*Streaming plan user can swipe right to view the intraday chat

#	Description
1	Select market (if available, please contact your broker for further details)
2	Change layout to view Bid/Ask queue, Bid/Ask Broker queue, Quote History and full stock details stock information (Streaming or specific plans only)
3	Search Bar — Search by stock code
4	Bid/Ask queue — select ticket price to advance to “Trade” page

Note: For Snapshot plans please drag down the page to update nominal.

# Quote – Intraday Chat (available for streaming plan only)



\*User can swipe left to change between Quote pages









#	Description
1	Click to enlarge intraday chat and hide Bid/Ask queue
2	Information on current selected point on intraday chat

# 2. Trade

The screenshot illustrates the trading process in Hong Kong. At the top, market indices are shown: GEM 407.21 (-0.10 / -0.02%), HKL 25,569.27 (+516.43 / +2.02%), and HSI 20,544.20 (+374.22 / +1.82%). The account selected is 600000400 Cash HKD. The securities code is 00388.HK - HKEX. The order type is Limit, and the price is 183.00. The quantity is 500. The buying power is HKD\$827,504.89. The maximum trade quantity is [B]4,500 / [S]500. The current stock lot size is 100. The interface includes buttons for Buy and Sell, and a bottom navigation bar with Favourite, Quote, Trade, Profile, and Others.

Two confirmation windows are shown on the right:

- 7a** (Blue border): Buy order confirmation. Account: 600000400 Cash HKD[1], Instruction: Buy, Securities: 00388.HK-HKEX, Price: HKD \$183.00, Quantity: 500, Transaction Amount: HKD \$91,500.00, Order Type: Limit.
- 7b** (Red border): Sell order confirmation. Account: 600000400 Cash HKD[1], Instruction: Sell, Securities: 00388.HK-HKEX, Price: HKD \$183.00, Quantity: 500, Transaction Amount: HKD \$91,500.00, Order Type: Limit.

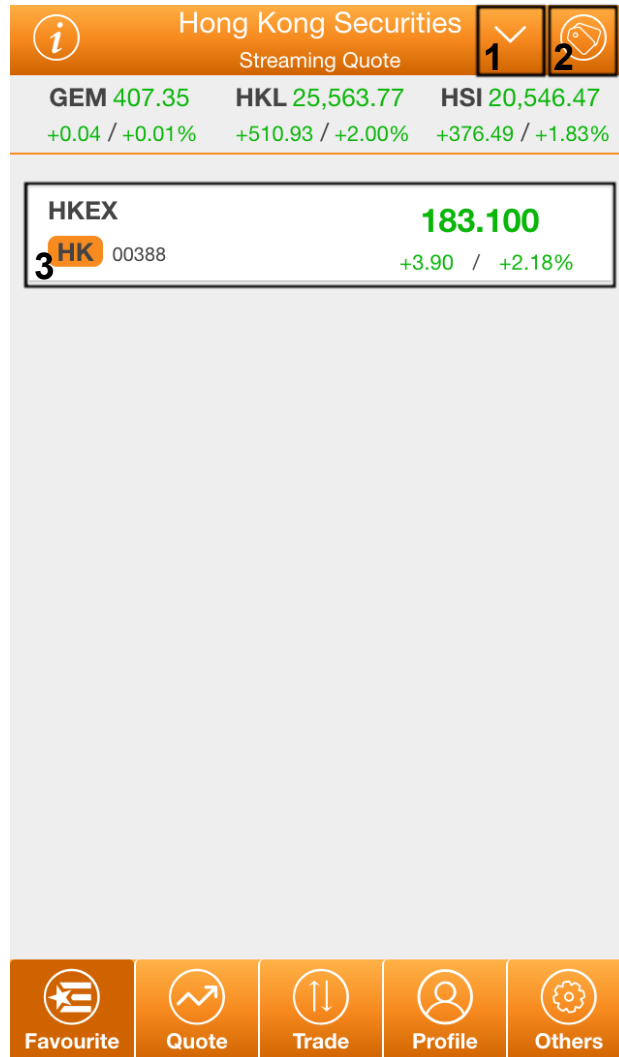
#	Description
1	Select market (if available, please contact your broker for further details)
2	Select account, click  for Account Details
3	Input securities code
4	Select order type, click  for GTD date
5	Input Price, click  or  to adjust price, click  to select Nominal, BestBid or BestAsk price
6	Input Quantity, click  or  to adjust quantity (by lot size). Select  for maximum tradable quantity
7	Buy or Sell stock, confirmation window will pop up (7a and 7b), click "Confirm" to submit trade

# 3. Profile

#	Description																																			
1	Change between Orderbook and Account Summary																																			
2	Select account																																			
3	Apply filter to view orders in selected Market, Buy/Sell type, status (e.g.: Registered) and period (up to past 90 days) <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: right;">Market</td> <td style="text-align: left;">▼</td> </tr> <tr> <td style="text-align: right;">Buy &amp; Sell</td> <td style="text-align: left;">▼</td> </tr> <tr> <td style="text-align: right;">Status</td> <td style="text-align: left;">▼</td> </tr> <tr> <td style="text-align: right;">Today</td> <td style="text-align: left;">▼</td> </tr> <tr> <td colspan="2" style="text-align: center;"> <span style="border: 1px solid #ccc; padding: 2px 10px; margin-right: 5px;">Reset</span> <span style="border: 1px solid #ccc; padding: 2px 10px;">Confirm</span> </td> </tr> </table> </div>	Market	▼	Buy & Sell	▼	Status	▼	Today	▼	<span style="border: 1px solid #ccc; padding: 2px 10px; margin-right: 5px;">Reset</span> <span style="border: 1px solid #ccc; padding: 2px 10px;">Confirm</span>																										
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4	Orderbook information, order will change from orange to grey when it is executed, no modification or cancellation will be accepted <div style="margin: 5px 0;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%;"><b>Security Code &amp; Buy/Sell ; Order Modify</b></td> <td style="width: 40%;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="4" style="text-align: center;"><b>00388.HK - HKEX</b></td> </tr> <tr> <td style="text-align: left;">Buy</td> <td style="text-align: left;">06-29</td> <td style="text-align: left;">#01975845</td> <td style="text-align: right;">Limit</td> </tr> <tr> <td style="text-align: center;">✎</td> <td style="text-align: center;">Ordered</td> <td style="text-align: center;">500 @ \$186.00</td> <td style="text-align: center;">✕</td> </tr> <tr> <td></td> <td style="text-align: center;">Registered</td> <td></td> <td></td> </tr> <tr> <td style="text-align: left;">Sell</td> <td style="text-align: left;">06-29</td> <td style="text-align: left;">#01975842</td> <td style="text-align: right;">At Auction</td> </tr> <tr> <td style="text-align: center;">✎</td> <td style="text-align: center;">Ordered</td> <td style="text-align: center;">500 @ -</td> <td style="text-align: center;">✕</td> </tr> <tr> <td></td> <td style="text-align: center;">Rejected</td> <td></td> <td></td> </tr> </table> </td> <td style="width: 30%;"> <p style="text-align: right;"><b>Order Ref. ; Order</b></p> <p style="text-align: right;"><b>Cancel Trade</b></p> </td> </tr> <tr> <td colspan="4" style="text-align: center;"><b>Order Status ; Quantity @ Price</b></td> </tr> </table> </div>	<b>Security Code &amp; Buy/Sell ; Order Modify</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="4" style="text-align: center;"><b>00388.HK - HKEX</b></td> </tr> <tr> <td style="text-align: left;">Buy</td> <td style="text-align: left;">06-29</td> <td style="text-align: left;">#01975845</td> <td style="text-align: right;">Limit</td> </tr> <tr> <td style="text-align: center;">✎</td> <td style="text-align: center;">Ordered</td> <td style="text-align: center;">500 @ \$186.00</td> <td style="text-align: center;">✕</td> </tr> <tr> <td></td> <td style="text-align: center;">Registered</td> <td></td> <td></td> </tr> <tr> <td style="text-align: left;">Sell</td> <td style="text-align: left;">06-29</td> <td style="text-align: left;">#01975842</td> <td style="text-align: right;">At Auction</td> </tr> <tr> <td style="text-align: center;">✎</td> <td style="text-align: center;">Ordered</td> <td style="text-align: center;">500 @ -</td> <td style="text-align: center;">✕</td> </tr> <tr> <td></td> <td style="text-align: center;">Rejected</td> <td></td> <td></td> </tr> </table>	<b>00388.HK - HKEX</b>				Buy	06-29	#01975845	Limit	✎	Ordered	500 @ \$186.00	✕		Registered			Sell	06-29	#01975842	At Auction	✎	Ordered	500 @ -	✕		Rejected			<p style="text-align: right;"><b>Order Ref. ; Order</b></p> <p style="text-align: right;"><b>Cancel Trade</b></p>	<b>Order Status ; Quantity @ Price</b>			
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# 4. Favourite



#	Description
1	Change market (if available, please contact your broker for further details)
2	Change layout to view Bid/Ask queue, Bid/Ask Broker queue, Quote History and more details on stock information (Streaming or specific plans only)
3	<p>Favourited Stock</p>
4	<p>To unfavourite a stock, drag it to the left and click the star with a minus sign inside</p>

# 5. Others

The screenshot displays the 'Settings' screen of the 2GoTrade app, which is organized into several sections:

- Login:** Contains fields for 'Login Name' (with a 'Sample' placeholder) and 'Quote Plan' (set to 'Streaming Quote'). Annotations include 'Account Name' and 'Quote Plan' pointing to these fields. Below these are two buttons: 'Change Login Password' (annotated with 'Click to change password') and 'Logout' (annotated with 'Click to Logout').
- Client Support:** A list of fields including 'AE Name', 'Broker', 'CE', 'Trading Hotline', 'CS Hotline', and 'Email', each with a 'Sample' placeholder.
- Legal Terms & Conditions:** A list of links: 'Disclaimer', 'Privacy', and 'Risk Disclosure', each with a right-pointing chevron. An annotation 'Click to view corresponding information' points to this section.
- About this App:** Contains 'Language Settings' (with a chevron, annotated with 'Click to change Language'), 'Technical Support' (with the email [cs-hk@2GoTrade.com](mailto:cs-hk@2GoTrade.com)), and a list of links: 'Disclaimer & Risk Disclosure', 'General Risk of Trading Derivative Products', and 'Hong Kong Securities Information provided by 2GoTrade Limited'. An annotation 'Click to view corresponding information' also points to this section.

At the bottom of the screen is a navigation bar with five icons: 'Favourite', 'Quote', 'Trade', 'Profile', and 'Others'.

## 7. FAQ

Q: When will the system provide real-time stock quotes?

A: During Hong Kong market opening hours, from 9am to 4pm (GMT+8). For non-trading hours, users can still login to the system and check for closing prices. (Available for Streaming and Snapshot plan users only)

Q: How often should I log out?

A: For security reasons, when you are not using GoTrade, you should use the 'Logout' function. For your protection, GoTrade will log itself out minutes after being left idle.

Q: What should I do if I forgot my password?

A: Please contact your broker firm to reset password.

Q: Why does it say my network is unstable?

A: If user switched network (e.g.: WIFI to 3G), internet signal may not be stable.

Q: Where do I get help and submit my input and ideas?

A: Please call our customer service hotline +852 2232 0300 or email to [cs-hk@2gotrade.com](mailto:cs-hk@2gotrade.com)